

# Guidelines for Incentive Payments to Conversion Customers

## Eligibility

The purpose of the incentive is to assist new customers who will be converting from another fuel and who need a new meter set and turned on. The conversion customer can be obtained by re-activating an inactive service (reinstalling a regulator and meter, no construction required), by constructing a new gas service line, or by adding a meter to an existing meter set (manifold – the new gas load must be replacing an alternate fuel and not splitting up an existing gas load into smaller loads). Existing gas customers who add or replace a natural gas appliance and new construction customers are not eligible for this incentive.

1. **Application is required.** The customer must complete an application for the rebate in order for the Company to determine the level of the incentive to be paid, and for purposes of tracking both the number of people using the program and the dollars awarded and remaining. The program will be closed for the Rate Years on May 31, 2017, 2018 and 2019 or when \$35,000 allotted for each rate year has been expended.

2. **Amount of Incentive**

Natural Gas Water heater	\$150.00
Natural Gas Furnace <90% AFUE	\$300.00
Natural Gas Furnace ≥90% AFUE	\$400.00
Natural Gas Boiler <90% AFUE	\$300.00
Natural Gas Boiler ≥90% AFUE	\$400.00
Natural Gas Fireplace Insert or Stove (not gas logs)	\$150.00
Natural gas clothes Dryer or Range	\$ 75.00

3. **Limit one incentive payment per meter.** If multiple gas appliances are installed at the time the meter is set, the incentive payment will be based on the appliance which provides the largest payment.
4. **Enbridge St. Lawrence Gas does not recommend specific contractors.** The customer may purchase or rent the gas equipment from a dealer of his or her choosing, or the equipment can be self-installed. The Company reserves the right to verify the installation before making the incentive payment.
5. **The Incentive will be paid to the owner of the property within 60 days after the meter has been set** and turned on, unless physical verification is required and cannot be done within 60 days. (The owner usually is the one who pays for the gas equipment and installation.)



**APPLICATION FOR CONVERSION REBATE**

Customer's Name \_\_\_\_\_

Physical Address \_\_\_\_\_

Town, Zip Code \_\_\_\_\_

Mailing Address (if different) \_\_\_\_\_

Town, Zip Code \_\_\_\_\_

New Gas Equipment to be installed (list)

1. \_\_\_\_\_

2. \_\_\_\_\_

3. \_\_\_\_\_

Conversion Rebate Applied for: \$ \_\_\_\_\_ .00      Date \_\_\_\_ / \_\_\_\_ / \_\_\_\_ .

Date approved \_\_\_\_ / \_\_\_\_ / \_\_\_\_ . By: \_\_\_\_\_ .

Date Paid: \_\_\_\_ / \_\_\_\_ / \_\_\_\_ .

**How did you learn about this conversion rebate?** (Required – select one or more)

Radio \_\_\_\_\_ Newspaper (which one?) \_\_\_\_\_

Enbridge St. Lawrence Gas website \_\_\_\_\_ Realtors \_\_\_\_\_

Social Media \_\_\_\_\_ Gas Company Representative \_\_\_\_\_

Other (please explain) \_\_\_\_\_