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ENBRIDGE
ENBRIDGE ST. LAWRENCE GAS

May 2016

For 24 hour emergency service call: 1-800-673-3301
For non-emergencies call: 769-3516, 322-5792, 1-800-454-2201
P.O. Box 270 • Massena, NY 13662 • www.stlawrencegas.com

DigSafelyNY



This is a number you need to know. Spring and summer are great times to get those outdoor projects done. If any type of digging is involved, the law requires you to call DigSafelyNY. Just dial 811 at least 3 business

days before the start of your project. You'll need to mark where you intend to dig, and then all participating utilities will check to see if they have any underground pipes or wires in the area which will be marked for you. Wait the required time period and then respect the marks by hand digging carefully if you're working within 2 feet of either side of the marks.

Important Information for Our Customers

Recently, it has come to our attention that people are contacting Enbridge St. Lawrence Gas customers demanding payment for locating our Natural Gas lines on their property. Enbridge St. Lawrence Gas does not charge for emergency service, including the location of gas lines on your property. Do not provide any personal information about you or your accounts. If you are

asked to pay someone for emergency service relating to Enbridge St. Lawrence Gas, please contact the local police. All Enbridge St. Lawrence Gas employees and contractors carry ID badges and will produce them on demand. There will usually be a company vehicle nearby.



CO Detectors for Commercial Buildings

Provisions were added to the uniform fire prevention and building code stating that all new and existing commercial buildings and restaurants that have appliances, devices or systems that may emit carbon monoxide must have CO Detectors



installed. The "Transition" period for existing commercial buildings to install carbon monoxide detectors will end June 27th, 2016. Please verify that your commercial building is in compliance.

Payment Option in Malone

Our customers in the Franklin County area may now pay their natural gas bill at either of the Kinney Drugs stores in Malone. A small fee applies. Kinney Drug stores in all

of the communities where we have natural gas service now offer this service.

Gas BBQ Safety

Break out the grills! Summer is finally here! Natural gas and propane barbeque grills are a great convenience. Here are a few safety tips to make sure your grill is operated safely:



- Soap test threaded connections to check for leaks and tighten if necessary. Inspect rubber hoses for cracks and replace if necessary.
- Always light the grill with the lid open to prevent an accumulation of gas prior to ignition. When finished cooking, turn off the gas supply.

- Observe proper clearances from combustibles, and do not use a BBQ grill in an area that may have flammable vapors present.
- Grills are outdoor cooking appliances only. Never use a BBQ grill indoors since dangerous levels of carbon monoxide may be present.
- Burners, venturi tubes and heat shields are subject to corrosion over time. Inspect and replace internal parts as necessary.

Preventing Gas Leaks by Pipe Corrosion

Above ground piping's best defense against corrosion is a good paint job. Not only does it protect the pipe, but it looks better too. Over time, atmospheric corrosion can produce enough wall loss to cause a gas leak. We recommend that you paint and maintain your gas piping from the outlet of the meter to the wall penetration. If the piping is not corroded or rusted, clean the pipe with a wire brush to remove any loose debris. Then apply a metal primer paint, and after drying apply a metal top

coat paint. If the pipe has some surface rust, clean the pipe thoroughly to a near shine finish and apply a primer and top coat. If you notice severe pitting, where the pits are more than 0.05" deep, the piping should probably be replaced by your plumbing/heating contractor. This will likely occur close to the wall penetration or some other location where water/moisture can get trapped against the pipe. Notify St. Lawrence Gas if you notice severe pitting on your gas pipe.



Need to Have a Gas Service Moved?



So, you planned to build a wrap-around porch. You've got your material list, priced everything out, and now you're ready to go! First, you've got to have your utility service moved. Did you know that there is a charge for moving a service? Our tariff says that "If an act or omission of any customer

who had installed facilities necessitates the replacement or reconstruction." Our Construction and Maintenance Department can provide you with a free estimate on the cost to move the gas service line. Once moved you'll need to reinstall your house gas piping to the new meter location. For a free estimate, call (315) 842-3601.

Budget Billing Plan

St. Lawrence Gas would like to invite you to consider our Budget Billing Plan for this coming heating season. It's easy and convenient. You're billed the same amount each month, with periodic adjustments if necessary. Take comfort in knowing your bill ahead of time and avoid the large heating bills that come right after the holidays when gas use is typically at its highest. Call us at 769-3516 (1-800-454-2201) and press "3" at the prompt, or visit our

web site (www.stlawrencegas.com) to sign-up. Our friendly representatives will calculate your budget amount and answer any questions that you may have. Remember, our budget year begins with your September bill, so the sooner you get on budget the lower your payment will be. Budget billing is available only to customers whose accounts are current.



Federal Tax Credits

A number of tax credits for residential energy efficiency have been renewed. For example, a \$150 tax credit could be yours if you purchased a qualifying furnace for your principle residence. These tax credits are available for purchases made in 2016, as well as **retroactive to purchases made in 2015**. ENERGY STAR products eligible for tax credits are independently certified to save energy, save money and protect the environment. Use up to 30% less



energy in your home by outfitting it with ENERGY STAR products available across more than 70 categories. Information is available at https://www.energystar.gov/about/federal_tax_credits.



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