



Self-serve options to make your life easier

Did you know that Liberty offers customers self-serve options through our online platform, My Account? With My Account, you can:

- Sign up for Paperless Billing, which is secure, convenient, and eco-friendly. Plus, it allows you to view and pay your bills online anytime.
- Set up and manage automatic payments so you'll never miss a payment.
- Sign up for Budget Billing, which allows you to spread high seasonal costs over the entire year, eliminating extreme bill fluctuations.
- Choose how and when you want to receive notifications.

Visit www.libertyenergyandwater.com or **scan the QR to sign up.**



Paying in person? Here is what you need to know.

Liberty has authorized several local vendors, such as Walmart, to accept payments on our behalf. If you use a 3rd party bill payment agent either online or in person, please be sure they are authorized to accept Liberty payments.

You can locate these agents by visiting our www.libertyenergyandwater.com and selecting "Payment Locations" under the "Customer Service" drop-down menu. To locate authorized payment locations that do not charge a convenience fee, within the "Biller Search" box, input "Liberty Utilities" and select your state from the drop-down menu.

As a reminder, Liberty does not accept payments through popular money transfer platforms, like Venmo, Cash App, and Apple Pay.

Gas usage

Usage information for renters

If you rent your property and do not pay your natural gas bills directly, or if you are a prospective tenant or landlord, you can still get historic usage information for your property.

To obtain usage information, please scan the QR code below and complete the form. You can also access the form by visiting www.libertyenergyandwater.com, selecting your state and town, and then navigating to the "Energy Usage Overview" page located under the "Customer Service" drop-down menu.

