

# Additional news



## Is this your bill?

Have your budding artists been taking some creative 'liberties' with your bill? **Before hiding the markers, give My Account and Paperless Billing a try.**

With My Account, you can:

- Sign up for **Paperless Billing**, which allows you to view and pay your bills securely online without a fee. Skip the postage and mail time and pay your bill with the click of a button.

### With My Account, you can also:

- Choose your account notification preferences – email or text message – and when you want to receive them.
- View your usage with easy-to-read graphs, helping you better control your usage and save on your next bill.

If your latest bill sparkles a bit more than you'd prefer, it might be time to **go Paperless**. With My Account, your bills stay neat, secure, and (most importantly) off the art table.

Scan the QR code or visit [www.libertyenergyandwater.com](http://www.libertyenergyandwater.com) to get started.



## During times of financial uncertainty, we're here to help

If you are struggling financially, we may have resources available to help you with your utility bill, such as Fuel Assistance, special payment plans, Budget Billing, and more.

Please reach out to our customer care team at 1-800-454-2201 or visit the "Customer Service" section of our website at [www.libertyenergyandwater.com](http://www.libertyenergyandwater.com).



## We're extreme weather ready. You can be, too.

Liberty works throughout the year to prepare for extreme weather. From weatherizing our equipment to training our teams, we are ready to respond 24/7 to help keep service safe and reliable.

Are you ready? Use our extreme weather preparation checklist to help you and your loved ones prepare. Visit [www.libertyenergyandwater.com](http://www.libertyenergyandwater.com) to view the checklist and check out the pages under the "Safety" drop-down menu. You can also **scan the QR code**.

