

Additional News



Need help paying utility bills? See if you qualify for assistance.

Winter temperatures can mean increased energy usage to heat your home. If you need help with your utility bills, financial assistance may be available to you.

The Home Energy Assistance Program (HEAP) helps income-eligible customers pay the cost of heating their homes. If you are eligible, you may receive one regular

HEAP benefit per program year and could also be eligible for emergency HEAP benefits if you are in danger of running out of fuel or having your utility service shut off. Contact your local department of social services or call 211 for more information.

Safety



Clear your meter during fall cleanups

Fall cleanup calls for lots of raking and hedging. While preparing for colder weather, don't forget to clear your natural gas meter of any shrubbery. If a hand shovel or more is required to remove vegetation, always call 811 prior to digging.



Don't get in hot water

Did you know that every day in America, eight people suffer serious burns from hot water? These accidents can often be prevented. If your water is above 125 degrees at the tap, it's too hot. Consider lowering your water heater thermostat setting to 120 degrees. You'll not only prevent injuries from scalding water, you may also save money.

Reporting a gas leak

Most people are familiar with the distinctive odor added to natural gas. It's often compared to sulfur or rotten eggs. If you smell gas in your home or suspect a gas leak, **call Liberty's emergency number at 1-800-673-3301 or 911 from a safe distance.**

Do not re-enter the property for any reason until Liberty personnel tell you it is safe to do so.