



Greetings,

I am pleased to announce that Enbridge St. Lawrence Gas is now Liberty Utilities. Liberty Utilities is very excited to be in New York serving customers with safe, reliable natural gas. We look forward to supporting the local communities of Franklin, St. Lawrence and Lewis counties.

The NYS Department of Public Service approved the sale, and November 1, 2019 was the official transfer of ownership. You will see new Liberty Utilities communications, bills, signage and vehicles, but the same great staff will continue to provide you with quality service.

Our phone number, office locations, hours and services are staying the same. Your billing account information and payment options will remain the same for a period of time as well. We will keep you informed of any changes that are upcoming. If you have any questions, please contact us at 1-800-454-2201.

To learn more about Liberty Utilities and our regulated water, wastewater, natural gas and electric utility business across North America, visit [www.libertyutilities.com](http://www.libertyutilities.com) or visit our Facebook page @LibertyUtilitiesNY.

I look forward to serving you.

Mark Saltsman  
Vice President and General Manager, Liberty Utilities - NY