

# Additional News



## Sustainability

### Have you heard about the birds and the bees?

What about the squirrels and EVs?

Or the trees and energy powered by the breeze?

Liberty's commitment to sustainability isn't just about "the talk" – it's a vital part of who we are.

Learn more about how we are sustaining energy and water for life by scanning the code with your phone for more information.

## Billing and Payments

### My Account Has You Covered

Life gets busy. With that in mind, Liberty offers a self-service portal called My Account.

My Account features many helpful tools to help you manage your account, anytime and from anywhere. Through My Account, you can also sign up for Paperless Billing. Ditch the paper and have your bill come straight to your inbox! Learn more about My Account and Paperless Billing by visiting our website.

[www.libertyenergyandwater.com](http://www.libertyenergyandwater.com)



### Paying in Person

Did you know that Liberty offers customers the ability to pay bills in person through one of our many Authorized Payment Agents? You can locate these agents by visiting our website and selecting "Payment Locations" under the "Customer Service" drop-down menu. **To locate authorized payment locations that do not charge a convenience fee, within the "Biller Search" box, input "Liberty Utilities" and select your state from the drop-down menu.**



### What's On My Bill?

Energy bills can be confusing. Let us break it down for you! Visit the "Customer Service" section of [www.libertyenergyandwater.com](http://www.libertyenergyandwater.com) to view an **infographic** and an **animated video** that demonstrates where all the most important information on your bill lives.