



How to Report a Gas Leak

Most people are familiar with the distinctive odor added to natural gas. It's often compared to sulfur or rotten eggs. If you smell gas in your home or suspect a gas leak, call us right away at 1-800-673-3301 or dial 911.

Detecting a leak:



Smell - A distinctive "rotten egg" odor added to make natural gas detectable



Listen - An unusual hissing sound near gas appliances or a blowing sound near gas lines



Look - Blowing dirt, bubbling creeks or ponds, dry spots in moist areas or dead plants surrounded by green, live plants near gas lines

If any of these signs are present, leave the area immediately. **Call Liberty's emergency number at 1-800-673-3301 or 911 from a safe distance.**

Do not re-enter the property for any reason until Liberty personnel tell you it is safe to do so.

The '811' on Safe Digging



Planting a tree? Installing a fence? Planning a home improvement? **Call 811.**

Did you know it's the law to make this call? Electric power lines, natural gas pipelines, water pipes, communications lines, and other utility services can be within a few feet of the ground's surface. Not knowing where they are can result in personal injury, property damage, and neighborhood service interruptions. Even a small dent or a scrape can cause damage, resulting in a leak or service-wide disruptions.

Preventing Accidental Fires

Protect your family and home from accidental fires by keeping all flammable materials away from natural gas appliances. Never use or store flammable materials where a spark or open flame could ignite them. Flammable items include:

- Gasoline
- Propane tanks
- Lighter fluid
- Solvents
- Acetone
- Adhesives
- Camp stove fuel
- Paints and thinners

When working with these materials, make sure you are in an open, well-ventilated space. Store all flammable products in approved, nonbreakable containers that are tightly closed. Use them away from any natural gas appliances or other potential sources or fire.

We care about our customers and want you to be safe.